



# **Teams**

# Connect

Give your team the flexibility and productivity they need to collaborate, with a future-proof product and a network you can trust.



### **Teams Connect**

Online collaboration has never been so simple and effective. Teams

Connect offers businesses the opportunity to integrate our Hosted Complete phone system directly with your Microsoft Teams application.

What does this mean for your business? You get the great benefits of Microsoft Teams UC platform with telephony reliability and functionality delivered by VSL Hosted Complete operating in the background.

## **Features**

#### Total Flexibility

You are in total control with Teams Connect. Enable advanced calling features to those who need it and monitor call activity all within one streamlined interface. Make and receive calls from wherever you are, on any device, meaning you never have to miss a call again.

#### Productivity

Allow for remote or hybrid working, multi-person collaboration and total business continuity, meaning your team can work more efficiently. Teams Connect delivers not only direct routing but incorporates the benefits of a highly feature rich, robust telephony platform.

#### Secure

Total end-to-end encryption means that your calls, contacts and company data is safe and secure with improved voice resilience

## Frequently Asked Questions

| What is Teams Connect?   | <b>»</b>        | Teams Connect allows you and your staff to make calls within the Microsoft Teams application.   |
|--|-----------------|---|
| What is required?  | <b>&gt;&gt;</b> | A Microsoft 365 or Office 365   |
|  | <b>&gt;&gt;</b> | Microsoft Teams Voice Standard License  |
|  | <b>&gt;&gt;</b> | Teams Connect License from VSL  |
|  | <b>»</b>        | An Internet Connection.   |
| Is this a cheaper alternative to my existing telephone system? | »               | Hosted Complete with Teams Connect is a cost effective solution. Built on BT Infrastructure, Teams Connect offers unrivalled value, flexibility and productivity for users.   |
| Do I need an Internet Service from VSL?                        | »               | You do not need a VSL internet connection, however, many companies choose our internet services in conjunction with their telephony solution. For ease of management there will be only one point of contact and a single monthly bill. |
| How can I train my team to use this?                           | »               | VSL have an in-house designated training team who will be onhand to help your entire team on-board together, efficiently and effectively.   |
|  |                 |   |



Arrange a consultation to see how we can help your business

Call 0800 093 3000



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