PCI-DSS Compliant Payment Solutions

for secure telephone payments

When it comes to telephony, our contact centre and integration experience - coupled with technology partners that create inspiring products - enables us to deliver solutions that offer joined-up thinking for our customers, who benefit from PCI-DSS compliance and secure data systems, without compromising on the provision of seamless customer experience.



Cost-Effective PCI Compliance

Reduce the scope of your PCI compliance and the associated financial outlay

Centralised Billing

Simplify payment for your services, helping to drive repeat business and facilitate upsell opportunities

Industry Leading Call Handling

Take advantage of advanced call handling capabilities and comprehensive multi-channel engagement

A 360-Degree View Of Your Customer

A complete record of all customer interactions and transactions allows your customer service agents to better understand clients and offer better service



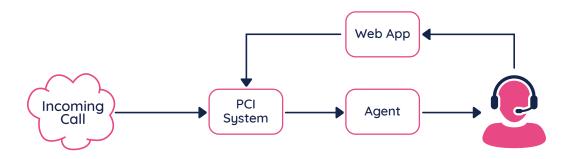
We work closely with industry experts to implement secure and compliant telephony payments systems.

As PCI DSS Tier 1 Service and Solutions Providers (the highest possible standard), they are fully accredited to provide a range of secure solutions to process credit and debit card payments via telephone, SMS and/or online.

These PCI DSS compliant systems and solutions enable our customers to offer secure, automated and cost-effective payment options for clients.

How It Works

- » All calls are routed into and out of the PCI DSS Tier 1 Network
- » Agents use a web applet to communicate when to enable payment on the call
- » The transformation into and out of PCI compliance is completely transparent to the caller
- » The web app can show the callers progress when entering their card details and maintain a two-way conversation between the caller and agent
- » The agent can revert the call back to normal operation when PCI compliance is no longer required



Why Choose Us?

- » Reduce the scope of your PCI Compliant infrastructure, timescales and costs to become PCI Compliant
- » Standard Compliance for Telephony, Web and SMS payment mechanisms
- » Intelligent payment services easily built around payment capability
- » Access to unique technical expertise and e-commerce consultancy
- » Ongoing support to maintain PCI compliance & all documentation provided
- » We have a wide range of expertise integrating contact centres and payment systems

Arrange a consultation to see if we can help your business

Call 0800 093 3000

VSL Group

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