VSL

Connectivity for Business

Independent Business Connectivity Specialists

We help companies improve the reliability and performance of their telephony and business internet connections, creating more flexibility and helping to manage ongoing costs.

Business Internet

Reliable business internet connections are essential for companies to be competitive. The ability to be agile and able to incorporate Cloud applications, such as Office 365 and online storage, enable business to grow. We offer a wide range of solutions that allow your business to function efficiently and cost-effectively.

Business Internet Connections

» ADSL 2+ and Fibre Broadband - entry level broadband and fibre connections
» Ethernet over FTTC - synchronous down and upload of up to 20Mb/s with no download limits
» Ethernet Fibre - guaranteed speeds from 10Mb/s to 10Gb/s
» MPLS - private end-to-end data network
» SD-WAN – reduce network costs and increase business agility

Why VSL?

Being independent we deliver unbiased advice and a choice of suppliers, so you end up with a scalable solution at an affordable cost for your business, all backed-up with personal customer service and comprehensive support contracts.
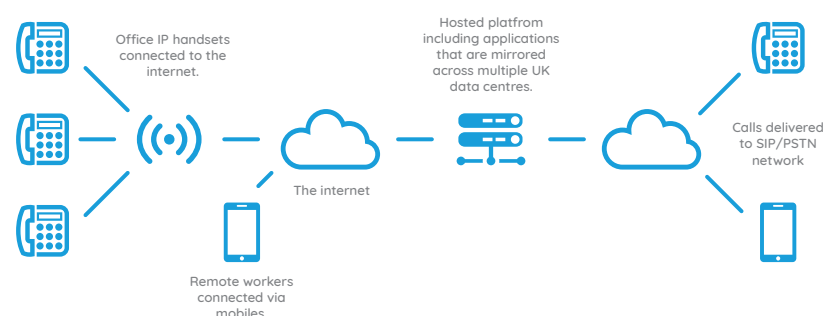
Business Telephony

You have more choice than you may think when it comes to business telephony. Whether you are looking for a cloud or on-premise solution, our feature rich systems help you to increase productivity and enable flexible working. Our independent approach allows us to specify the best line options from a range of suppliers helping you to reduce call costs.

Solutions

» Cloud (Hosted) Telephony
» On-premise Telephony Systems
» Lines and Calls
» SIP Trunks
» Telephone Numbers
» Mobile

Cloud Communications

Office IP handsets connected to the internet.

Hosted platfrom including applications that are mirrored across multiple UK data centres.

Calls delivered to SIP/PSTN network

The internet

Remote workers connected via mobiles.

Business Efficiency

Collaboration

We act as a single point of access to a wide range of communication and collaborations tools that help you build better connections from any location and on any device including unified messaging, team mobility; and audio, web and video conferencing services tailored to the needs of a dynamic mobile workforce.

Contact Centres

With customers that need to interact in a way that suits them, contact centres need to be able to handle an 'omnichannel' approach, being able to integrate conversations by call, web chat, email and social media. With the award-winning 'MiContact Centre', we provide tools such as skills-based routing and resource optimisation that can help you gain new efficiencies in handling all interactions.

Auditing

With many businesses reliant on being able to track and trace conversations for industry compliance, our call auditing solutions enable you to quickly find transcribed conversation trails, which are also useful for Statement of Facts, staff training and team targets.

PCI DSS Compliance for Payments

If your business handles any kind of financial transaction by phone, the web, or by SMS, we have intelligent payment solutions that help you reduce the scope of your PCI compliant infrastructure, with lower costs and timescales to becoming compliant.

Network Security

With data protection and cyber security high on everyone's list of priorities, we provide advanced next-generation Firewalls. With superior threat and advanced malware protection, you can benefit from reduced costs and complexity, while maintaining a compliant and secure environment.

![Mitel]

silver
solutions partner

We are proud to be a Silver Mitel Solutions Partner and a Mitel Cloud Service Provider with expertise in MiVoice Business, MiVoice Office 250, Cloud Communications, Contact Centre, Mobile and UC Communications.

Established in 1997, we are a leading independent supplier of communications solutions for business. With a customer-service focused offering, backed up by excellent technical and product expertise and comprehensive service and support contracts, we deliver business benefits for our customers, both in cost-savings, business efficiency and the ever-changing world of compliance.

Arrange a consultation to see how we can help your business
Call 0800 093 3000

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VSL Group

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