

Announcing the new 6970 IP Conference Phone on MiVoice Business available in June 2019

The new Mitel 6970 IP Conference Phone is now available for quoting / pre-order for MiVoice Business.

This new disruptively priced conference phone provides the same features and ease of installation as the 6940 while delivering high quality audio tailored for an exceptional meeting room experience.

Effective June 3rd, 2019, the Mitel 6970 IP Conference phone will be available for quoting / pre-ordering. The 6970 will only be supported on MiVoice Business at GA, support for other platforms will be announced in the coming months. The Mitel 6970 is the conference phone designed to make meetings easier and more efficient.



A large 7-inch colour touch screen grants excellent visibility to an intuitive user interface for quick navigation to essential meeting information and functions. A tight integration with MiVoice Business and supported applications delivers a unique conference experience that will not be found with 3rd party devices. Built-in Bluetooth 4.1 and MobileLink grant you the ability to seamlessly pair with Bluetooth enabled audio devices and expand the capabilities of your mobile phone.

Enjoy crystal clear audio with high definition speaker and eight beam-forming microphones for 360° audio pickup. With the Mitel 6970 conference phone, your entire meeting experience will be effortless.

Mitel 6970 IP Conference Phone

The Mitel 6970 IP Conference Phone is a high-quality audio-conferencing device that is tightly integrated with Mitel's solutions and is priced to enable it to be deployed widely in various meeting room environments throughout an organization. The integration with Mitel's MiVoice Business platform sets it apart from third party SIP based conference phones resulting in unmatched ease of deployment, maintenance and use. The 6970 supports the full MiVoice Business telephony feature set allowing for exceptional flexibility in terms of how conference calls can be initiated. Users may choose to leverage the built-in ad-hoc conference call setup capability of MiVoice Business allowing for up to 8-parties to be added to a call or alternately they may prefer to set up a Meet Me or MiCollab conference bridge. Access to MiCollab conferences is greatly enhanced thanks to the support for the MiCollab Meeting Centre application, which provides a list of conferences scheduled for the meeting room right on the phone with one touch bridge access - no need to enter a meeting ID or PIN.

Product Overview / Features & Benefits / Description

6970 IP Conference Phone for MiVoice Business hardware features:

- 7" 800x400 Colour Touch Display
- 16 programmable keys

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VSL is the trading name of VSL Networks Ltd, and Voice Services Ltd

Registered Office: Unit 6, Martinfield, Welwyn Garden City, Hertfordshire, AL7 1HG

VSL Networks Ltd: Company Reg No: 05413070 Vat No: 859 6605 74 **Voice Services Ltd:** Company Reg No: 3478609 Vat No: 707453831

- 6 context-sensitive soft keys
- 10/100/1000 Ethernet Port
- PoE power (802.3af)
- Bluetooth 4.1 enabled
- 360° microphone pickup via 8 beam-forming microphones
- Mitel Hi-Q Audio Technology with high output speaker
- 2 USB ports
- 360° active call / mute indicators
- Two touch mute buttons – one below the display and one on opposite side to allow muting from other side of table
- Support for 2 optional wired extension microphones for larger board room support

The 6970 IP Conference phone for MiVoice Business software features:

- Same installation and maintenance as all other 6900 series phones
- Same telephony feature set as the 6940, including:
- MiVoice Business ad-hoc conference call setup – add up to 8 parties to a call
- One-touch Join Meeting (MiCollab Meeting Centre) – on-phone list of today’s meetings for the meeting room
- MiVoice Business Meet Me Conferencing
- Out-of-box access to MiVoice Business Corporate Directory (no need to connect to an external LDAP Directory)
- Hot Desking – make the meeting room phone your extension - same user interface & features that you have at your desk (join meeting room conference calls with confidence thanks to the familiar user interface)
- MobileLink feature support – use the 6970 Conference phone for Cell Phone based calls, import Cell Phone based Contacts and Call Logs
- Dynamic Extension support
- Teleworker support

Superb Audio Quality

Mitel’s Hi-Q audio technology and eight 360° beam-forming microphones allow far end conference participants to listen with ease to the active talker while background noise and side conversations are silenced. With the addition of Automatic Gain Control (AGC) on the microphones the pick-up range of the phone is greatly extended. Far end participants will continue to hear the active talker clearly even if they move further away from the unit.

Tight Integration with MiVoice Business & Applications

The 6970 IP Conference Phone uses the same firmware as the rest of the 6900 Series phones, which means much simpler deployment, provisioning and ongoing maintenance compared to third party SIP based Conference Phones. The 6970 supports the exact same telephony feature set and applications as the 6940 behind MiVoice Business. Users will experience a new level of comfort initiating meeting room conference calls because the User Interface is the same as their desk phone.

Great Value

The Mitel 6970 IP Conference phone provides exceptional value as it is priced well below competing conference phones with similar quality and capability. This allows the 6970 to be positioned for wide deployment within an organization from small to medium to large meeting rooms. The support for two optional wired extension microphones allows the 6970 support to be extended to larger board rooms.

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Backwards Compatibility

The 6970 IP Conference Phone is backwards compatible to MiVoice Business 8.0 SP2 – no need to upgrade to the latest MiVoice Business release to take advantage of the new Mitel 6970 Conference Phone.

Now is a great time for customers to contemplate replacing those 10-year old conference phones sitting throughout the organisation with a new modern, state-of-the-art 6970 IP Conference Phone.

For customers on earlier versions of MiVoice Business, the 6970 provides an incentive to migrate to the latest MiVoice Business release.

Configuration Information

The Mitel 6970 IP Conference Phone is compatible with:

- MiVoice Business 8.0 SP2 or higher
- MiVoice Boarder Gateway 10.0 SP1 or higher
- MiCollab 8.0 or higher
- MiCloud Flex 4.0 or higher

Q&A

Q. Does the 6970 IP Conference Phone behave just like any other 6900 IP Phone model behind MiVoice Business? **A.** Yes, the 6970 IP Conference Phone is installed and provisioned the same as any other 6900 phone model plus it provides the same features and User Interface as the 6940 phone behind MiVoice Business.

Q. Is the new 6970 IP Conference Phone suitable to be deployed in any size of meeting room? **A.** Yes, the 6970 provides excellent Microphone pick-up and is suitable for use on office side tables, in small, medium and large meeting rooms and even larger board rooms when combined with the optional 6970 Wired Extension Microphones.

Q. Is there a wireless version of the 6970 IP Conference Phone that eliminates the need to run an ethernet cable from the wall jack along the floor to the table to connect to the phone? **A.** Yes, a 6970 Wifi bundle is available that includes the 6970 and the Mitel WLAN Adapter product. The WLAN Adapter provides POE power to the 6970 providing a single wire solution – just the AC power cord. The 6970 will automatically detect that it is connected to the WLAN Adapter on power up and present an onscreen wireless setup utility to configure connection to the inbuilding wireless LAN.

Q. Does the 6970 IP Conference Phone support the wireless extension microphones that are used with the MiVoice Conference Phone? **A.** The 6970 IP Conference Phone supports up to two optional wired extension microphones, however, the existing wireless microphones used with the MiVoice Conference phone are not currently supported.

Q. Do the 6970 Extension Microphones provide a Mute button and if so, does it mute the microphone or the call? **A.** Yes, the Extension Microphones have a Mute button, which mutes the call when pressed. An Active Call / Mute indicator lamp is also provided on the microphones.

Q. Can the new 6970 IP Conference Phone support more than a 4-party conference call? **A.** Yes, the 6970 IP Conference Phone leverages the MiVoice Business ad-hoc conference call setup feature that allows up to an 8party call. In addition, users can make use of the MiVoice Business ‘Meet Me’ conference feature or Mitel MiCollab to host conference calls.

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Connectivity for Business

Q. Can I Hot Desk log into the 6970 IP Conference phone in a meeting room to make it act as my extension? **A.** Yes - when you Hot Desk log into the 6970 in a meeting room, it becomes your phone with your extension / programming / features / UI. If you choose not to Hot Desk log into the 6970 IP Conference Phone, you can still use it for conference calls as a basic User Interface (UI) is provided that can be used to make and receive calls as well as access the MiCollab Meeting Centre application.

Q. If I Hot Desk log into a 6970 in a meeting room and I forget to log out before leaving, will it automatically log me out so the next users of the meeting room can't access my profile? **A.** Yes, whenever a connected call completes, the 6970 will display a dialog asking if the user wishes to remain logged in - if the user does not respond it will automatically log the user out.

Q. Is the new 6970 IP Conference Phone video capable like the MiVoice Video Phone? **A.** The 6970 IP Conference Phone is an audio only conference phone and does not have built-in video capability.

Q. Does the new 6970 IP Conference Phone have an HDMI connection and support display MiCollab sessions like the MiVoice Conference Phone? **A.** The 6970 IP Conference Phone is an audio only conference phone and does not have built-in HDMI display capability.

Q. Does the new 6970 IP Conference Phone support connection of the Mitel S720 BT Speakerphone to extend the pickup range? **A.** The 6970 IP Conference Phone only supports connection of Mobile Phones for MobileLink feature support at this time, connection of the S720 BT Speakerphone is planned for a future release.

Q. What devices can I plug into the two USB ports on the 6970 IP Conference Phone? **A.** The 6970 IP Conference Phone currently only supports charging of USB devices such as a Mobile phone via the side USB port. Support of additional USB device capability is planned for a future release.

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